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DoD GHE Snapshot

THE DOD GHE KNOWLEDGE MANAGEMENT PROGRAM: CONNECTING THE GHE COMMUNITY

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The Uniformed Services University of the Health Sciences' (USU's) Center for Global Health Engagement (CGHE) is pleased to share the twelfth issue of the Department of Defense Global Health Engagement (DoD GHE) Snapshot. The DoD GHE Snapshot is intended to create self-publishing opportunities for GHE professionals to share knowledge and experiences and learn from one another in real time. We hope you enjoy and please refer to our social media and website for real time updates.

THE DOD GHE KNOWLEDGE MANAGEMENT PROGRAM: CONNECTING THE GHE COMMUNITY

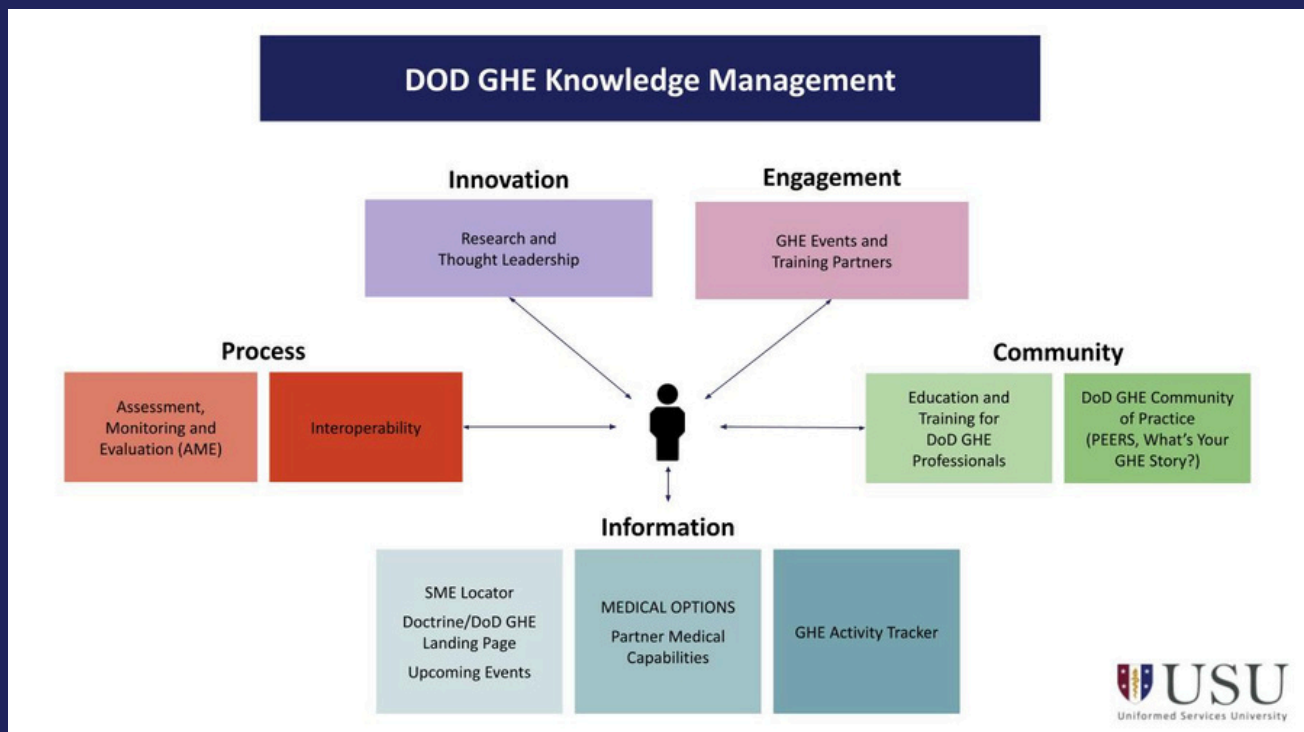


Figure 1. The DoD GHE Knowledge Management Program focuses on serving the needs of the DoD GHE practitioner and their information and knowledge requirements.

Knowledge Management (KM) is defined in Chairman of the Joint Chiefs of Staff (CJCS) Instruction 5780.01 as “the process of enabling knowledge flow to enhance shared understanding, learning, and decision-making.” The KM strategy for the Department of Defense (DoD) Global Health Engagement (GHE) enterprise is not intended to provide a “platform solution,” rather a “people solution” focused on changing organizational behavior pertaining to sharing and receiving knowledge. It aims to provide GHE knowledge at the right time, to the right people.

The Uniformed Services University of the Health Sciences' (USU) Center for Global Health Engagement (CGHE) is advancing the development and implementation of a DoD GHE KM Program as a key line of effort. Building on foundational work from 2022 and the program's launch in 2023, CGHE is creating a people-centric KM architecture for DoD GHE, emphasizing the needs of the knowledge users. This program aims to shift the culture among GHE stakeholders towards knowledge sharing and collaboration, ensuring easy access to GHE knowledge for informed decision-making. Given the diversity and breadth of the DoD GHE enterprise, the program adopts an inclusive and organized approach, leveraging existing platforms and databases while concurrently curating and enhancing GHE information quality.

The structured framework of the DoD GHE KM program organizes knowledge products and activities into five overlapping domains: innovation, community, engagement, process, and information. (See Figure 1). Each of these domains encompass various aspects of GHE and will serve to organize efficient knowledge dissemination and sharing.

INNOVATION

The innovation-focused domain drives learning and progress in GHE through research, thought leadership, and comprehensive examination of current and future concepts. This includes creating knowledge products such as research papers, white papers, and academic investigations. To support this domain, CGHE has introduced several products, including these "GHE Snapshots," which are concise educational pieces designed to foster academic inquiry and community-based discussions within the DoD. Another initiative is QUERI (Questions Uncovering Engagement-Related Issues), which features a curated list of research and GHE-related questions from the community. These questions serve as potential topics for white papers, projects, research, practicum projects, etc.



COMMUNITY

The community-focused domain seeks to empower and connect GHE professionals within the DoD. This involves providing training for personnel at various levels of GHE and fostering the development of a GHE community. Training for GHE practitioners offered by CGHE falls into this domain. In addition, CGHE has begun establishing a Global Health Engagement Community of Practice using the MilSuite Platform for DoD personnel. CGHE plans to further develop this effort and expand participation to all interested stakeholders. To facilitate this, CGHE sponsors quarterly live-streamed PEERS (Practitioner Education, Exchange, and Resource Sharing) webinars to promote and encourage interaction. The goal is for this to evolve into “meetups” at conferences and other events to foster in-person interaction.

ENGAGEMENT

In the engagement-focused domain, CGHE aims to enhance the value and impact of GHE activities within the U.S. Government, the DoD, and with international partners by collaborating with GHE stakeholders to consolidate knowledge products in one location. The goal is to build capacity, capability, and interoperability through collaboration and knowledge exchange. To promote understanding of best practices and lessons learned in GHE, CGHE has launched the “What’s Your GHE Story?” digital campaign to collect examples and stories of GHE activities across the enterprise.

PROCESS

The process-focused domain strives to improve systems and processes related to DoD GHE. This domain focuses on two key areas: the assessment, monitoring, and evaluation (AME) of select ongoing GHE activities, and identifying gaps and opportunities to improve interoperability with partners and allies. These efforts are designed to strengthen the DoD's ability to operate as part of a cohesive medical response.



INFORMATION

The information-focused domain aims to equip DoD GHE practitioners and medical planners with the information needed for mission preparation and execution. This involves maintaining repositories of key doctrine, publications, and resources. CGHE's MEDICAL OPTIONS continues to develop and now includes country-specific pages, after-action reports, and medical assessments of partner capabilities. Efforts are underway to incorporate these data streams into other aggregators, such as MEDCOP, to further enhance data accessibility and utilization.

Looking ahead, the DoD GHE KM program aims to facilitate connections between USU's various centers, the operating force, and all interested stakeholders. CGHE invites anyone with interest, expertise, or experience in DoD GHE to join us in learning from one another and focusing efforts on supporting national security and military objectives.

Contact CGHE at cghe@usuhs.edu.



REFERENCES

- Chairman of the Joint Chiefs of Staff (CJCS) Instruction 5780.01
- <https://cghe.usuhs.edu/training-and-education>
- <https://login.milsuite.mil/?goto=https%3A%2F%2Fwww.milsuite.mil%3A443%2Fbook%2Fgroups%2Fdod-ghe-community-of-practice>
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